

## INVESTOR MEMO

# FreshNest

Healthy family dinners, without the planning

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Sample built for a demo company

## Snapshot

### FreshNest

- **What we do:** Healthy family dinners, without the planning

## Executive Summary

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FreshNest is a weekly meal-kit subscription built for a moment every working parent recognizes: it is 6:15 p.m., the workday just ended, the kids are hungry, and dinner has not been decided. The product delivers pre-portioned, child-tested ingredients for recipes cookable in about 30 minutes, with portions that scale to household size and a menu that can be changed with a single tap instead of a full re-plan.

This is not a concept pitch. FreshNest has been running a paid pilot in Austin since March, and today has 120 paying households, 68 percent weekly retention after six weeks, and a \$94 average order value. Two supermarket chains have signed letters of intent for a co-branded box. The founder is raising \$750,000 in pre-seed funding to open a second fulfillment site and grow the recipe team, while separately funding a 90-day expansion into two new metro areas on a sub-\$50,000 launch budget.

The thesis is simple: a real, working subscription business in one metro, expanding into two more using the same playbook, with a large and growing category tailwind and a retail distribution head start most first-time consumer founders do not have at this stage.

## The Problem and Why FreshNest Fits It

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Family dinner is a recurring decision under pressure, not a one-time purchase. Parents describe the same evening over and over: they get home after a full day, the kids are hungry, homework has not started, and the ingredients bought over the weekend are half-forgotten in the fridge. The question "what's for dinner" becomes a daily source of stress and guilt, especially for dual-income and single-parent households managing full-time work alongside family logistics.

Research on family eating patterns shows meals cooked at home three or more times a week reduce childhood obesity risk by 12 percent and increase healthy eating by 24 percent, regardless of whether the meal was cooked from scratch or assembled from a kit. That is the outcome parents are buying: not a cooking lesson, but a settled, healthy answer to a nightly question, delivered before the scramble starts.

FreshNest fits this problem directly because it removes the planning and shopping burden, not just the cooking time. The one-tap swap and the child-tested guarantee are built around the two failure points that make existing meal kits fall short for families: a recipe the kids refuse to eat, and a menu with too many choices that hands the planning burden right back to the parent.

## Market Pain, Told Through Real Buying Behavior

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Industry survey data on why people actually subscribe to meal kits lines up closely with the problem FreshNest is solving. More than two thirds of consumers say they prefer meal solutions that reduce preparation time, roughly six in ten value pre-portioned ingredients because it cuts household food waste, and over four in ten families say they subscribe specifically to shop for groceries less often. The same data links subscription flexibility, the ability to skip or change a week, to a 24 percent improvement in retention, and links recipe personalization to a 21 percent increase in repeat purchases. These are industry-wide correlations, not FreshNest-specific results, but they describe exactly the mechanism FreshNest's one-tap swap is designed to exploit.

Family households with children are the largest single buyer group in the category, holding roughly 46 percent of household subscriptions, and nearly two thirds of subscribers say they order meal kits specifically for family dinners. Mobile apps generate close to 77 percent of residential meal-kit purchases, which is consistent with where FreshNest's target customer already is: on a phone, inside a grocery or delivery app, not searching a desktop browser.

## The Solution

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FreshNest sends a weekly box of pre-portioned ingredients matched to child-tested recipes that cook in about 30 minutes, with portions that scale to the household inside a single plan rather than a separate tier. The menu can be changed with one tap, replacing a browse-everything catalog with a small, curated set of choices so the parent spends seconds, not minutes, managing the week.

Two features carry the differentiation:

1. **A stated child-approval guarantee with a fallback.** If a recipe fails at home, the household gets a credit or a free swap. No direct competitor currently guarantees this.
2. **A genuinely curated one-tap swap,** instead of the large browse-everything menus offered by the major incumbents.

Everything else, pre-portioned ingredients, roughly 30-minute cook times, an app for weekly menu control, and portions that scale to household size, is now standard across the category's largest players. FreshNest does not claim these as an edge; it treats them as the entry ticket it must match to compete at all.

## Evidence of Product-Market Fit

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FreshNest's product-market signal comes from a real, paying customer base, not a survey or a waitlist.

| Signal                                                                  | Status                                                        |
|-------------------------------------------------------------------------|---------------------------------------------------------------|
| 120 paying households in Austin since March                             | Verified, founder-operated pilot                              |
| 68 percent weekly retention after six weeks                             | Verified, founder-reported                                    |
| \$94 average order value                                                | Verified, founder-reported                                    |
| Two supermarket chains signed as letters of intent for a co-branded box | Verified as signed intent; commercial terms not yet confirmed |

Austin's 120 households already sit comfortably above the roughly 90-household threshold needed to cover the incremental monthly fixed costs of the two-metro expansion, which means the existing pilot alone can, on paper, fund the added overhead of opening two new markets before either one sells a single box.

What has not yet been proven is which parts of the offer actually drive retention. It is a reasonable and well-supported hypothesis, not a confirmed fact, that the child-tested guarantee and the one-tap swap are the specific features keeping households subscribed, rather than price, recipe quality, or something particular to Austin. It is also unconfirmed whether the six-week retention curve holds steady, improves, or declines as tenure extends, since the pilot has not yet run long enough to observe behavior past that point. Closing this gap is the single highest-priority item before the retention number is used as a load-bearing assumption in longer-range projections.

## Market Analysis

The global meal-kit delivery category is large and growing, though estimates vary meaningfully by source. One estimate puts the global market at \$22.8 billion in 2024, growing to \$67.4 billion by 2034 at a 14.5 percent annual rate. A second estimate starts from a higher base of \$29.47 billion in 2025, projecting growth to \$128.75 billion by 2034 at 17.8 percent annually. A third cites 18.88 percent annual growth from 2021 to 2024, reaching \$65.67 billion by 2031. None of the available research breaks out a United States-only figure, and none sizes the market at the metro level, so FreshNest's near-term addressable market inside three U.S. metro areas is a modest, currently unsized slice of any of these totals.

What is consistent across sources is the demand pattern: households with children are the dominant buyer segment, digital and mobile purchasing dominates the channel, and flexibility and personalization features measurably improve retention. All three of these patterns support FreshNest's chosen customer and product design.

## Market Segmentation and the First Customer to Win

FreshNest sees two distinct buyer groups, and is deliberately sequencing which one it wins first.

**Segment one, and the one FreshNest wins first: the dual-income or single parent stuck at the 6:15 p.m. dinner wall.** This parent has at least one child at home between roughly ages four and twelve, both adults in the household work full time or keep demanding schedules, lives in a mid-size to large U.S. metro, is already comfortable ordering groceries or food online, and has income

sufficient to treat a premium weekly food subscription as a routine expense rather than an occasional splurge. This is the exact profile already proven in Austin, and it is the segment the next two metros are built to replicate.

**Segment two: the supermarket co-branded shopper.** This is a grocery shopper at one of the two partner chains, often already in that retailer's loyalty program, who has not gone looking for a meal-kit subscription but shops regularly at that store. This shopper is won through in-store or loyalty-app promotion rather than direct-to-consumer marketing, and represents a lower-friction entry point that borrows the retailer's existing trust rather than building cold audience trust from scratch. This segment follows the first, once retail terms and in-store execution are confirmed.

FreshNest is not targeting the broader universe of "busy parents." Meal kits solve the planning and shopping problem, not the cooking problem itself, since recipes still require 30 to 45 minutes of active cooking. A parent who wants meals fully cooked for them is a different buyer for a different category of product, and is explicitly excluded from the near-term target.

## Competitive Landscape

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Four direct competitors, HelloFresh, Home Chef, Factor, and Blue Apron, already deliver the category's core mechanics: pre-portioned ingredients, roughly 30-minute recipes, app-based menu control, and, in Home Chef's case, a dedicated Family Plan with four-serving increments. These four set the quality floor FreshNest must clear on day one. FreshNest is not trying to out-build them on table-stakes features; it is trying to win on two specific gaps none of them currently close: a guaranteed, child-tested recipe experience with a fallback if a meal fails at home, and a genuinely curated, low-friction swap instead of a large browse-everything menu.

Home Chef prices kits starting at \$7.99 per serving, and Blue Apron's kits run \$9 to \$14 per serving, both broadly consistent with FreshNest's \$94 box across multiple family-size recipes. This supports treating \$94 as a market-tested price point rather than an outlier premium.

The open question the founder should be prepared to answer from investors is whether the child-tested and swap features are actually what is producing 68 percent retention, or whether Austin-specific factors, price positioning, or recipe quality are doing more of the work. That causal link is a real hypothesis worth testing, not yet a proven differentiator.

## Defensibility and Moat

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FreshNest's near-term moat is a combination of operating proof, distribution access, and a feature gap competitors have not closed, rather than a single structural barrier.

- **Operating proof as a trust asset.** Six weeks of real retention and order-value data from a paying customer base is a harder asset to replicate quickly than a product spec, because it takes time and real customers to generate, not just capital.
- **Distribution through retail partnerships.** Two signed letters of intent with supermarket chains give FreshNest a channel most first-time meal-kit founders do not have: access to an existing shopper base that already trusts the retail brand, at a lower expected acquisition cost than cold

digital advertising. This is a real, founder-reported commercial fact, though contract terms and store-level execution are not yet confirmed.

- **A feature gap, not yet a moat.** The child-tested guarantee and one-tap swap are differentiated today, but neither is patent-protected or structurally hard to copy. A well-funded competitor could replicate both within a product cycle. The near-term defensibility comes from being first to prove the mechanic drives retention, and from the retail relationships that come with being early.
- **No meaningful data network effect or switching cost yet exists.** Retention is currently driven by product satisfaction, not lock-in. This is an honest limitation the founder should expect investors to probe.

## Business Model

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FreshNest operates a direct-to-consumer weekly subscription: households pay \$94 on average per box, and the company earns a 38 percent contribution margin per box after ingredients, packaging, delivery, and payment processing, or \$35.72 in contribution per box. Household lifetime value is built from average order value, contribution margin, and the number of weeks a household stays subscribed, which is governed by the weekly retention curve rather than a monthly or annual one, since the box, the swap decision, and the churn decision all happen weekly.

A modeled break-even for the current two-metro expansion sits at roughly 90 subscribing households company-wide, or about 45 per new metro, against roughly \$13,900 in added monthly fixed costs. Austin's existing 120 households already clear this threshold on their own.

A second, complementary revenue path, a co-branded wholesale box sold through the two supermarket partners, was modeled but performs meaningfully weaker in projections: it requires more upfront cash and a longer runway to profitability than the direct-to-consumer subscription, largely because retail sales cycles and in-store execution move slower than direct subscriber growth. It remains a viable secondary channel and a distribution asset, but the direct-to-consumer subscription is the model the business is built around.

## Traction and Financial Performance

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| Metric                                           | Value                                                                                                                                     | Status                                                                        |
|--------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| Active paying households                         | 120 (Austin)                                                                                                                              | Verified                                                                      |
| Weekly retention, week six                       | 68 percent                                                                                                                                | Verified                                                                      |
| Average order value                              | \$94                                                                                                                                      | Verified                                                                      |
| Contribution margin per box                      | 38 percent (\$35.72 per box)                                                                                                              | Verified, modeled against founder-reported inputs                             |
| Recurring revenue (MRR/ARR)                      | Not yet disclosed as a formal MRR/ARR figure; approximate run rate implied by 120 households at \$94 weekly is roughly \$45,000 per month | Estimate, derived from founder-reported inputs, not a reported MRR/ARR figure |
| Retail letters of intent                         | 2 supermarket chains signed                                                                                                               | Verified as signed intent; commercial terms unconfirmed                       |
| Five-year cumulative net, Base case projection   | Approximately \$27.1 million                                                                                                              | Projection, model output built on founder inputs, not achieved results        |
| Household count, year five, Base case projection | Approximately 7,000 households, growing from today's 120                                                                                  | Projection, not achieved                                                      |

The financial model is internally consistent and built on real founder inputs, but the growth path from 120 to roughly 7,000 households over five years is a projection, not a demonstrated trend. It should be read as the plan the raise is designed to fund, not as a forecast with the same reliability as the Austin pilot numbers above it.

## Team and Founder-Market Fit

FreshNest is currently a solo-founder venture. The founder has personally built and operated a paying, six-week retention business from a standing start, which demonstrates real hands-on operating capability, and has independently negotiated two supermarket letters of intent, which points to commercial credibility with retail partners. Specific prior professional background beyond running this pilot has not been documented in the materials available, and there is no co-founder or named team beyond the founder at this stage. This is a genuine gap investors will raise directly, particularly given the operational complexity of adding a second fulfillment site and expanding into two new metros simultaneously. The stated use of pre-seed funds, in part, to grow the recipe team is a direct response to this gap.

## The Raise and Use of Funds

FreshNest is raising \$750,000 in pre-seed funding. The stated use of funds is:

1. **A second fulfillment site**, extending owned production and delivery capacity beyond Austin.
2. **Growing the recipe team**, to support the child-tested recipe pipeline at a larger scale than one founder can sustain alone.

This raise is distinct from, and does not fund, the separate 90-day, sub-\$50,000 launch budget for entering two new metro areas, which is being run against contracted commercial kitchen capacity rather than owned infrastructure. That \$50,000 launch budget is estimated at roughly \$48,800 in one-time costs, leaving only about \$1,200 of headroom against a single missed estimate, such as higher-than-expected permit fees in either new metro.

## Risks

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FreshNest's risk profile is that of a real, revenue-generating business managing an aggressive, resource-constrained expansion, rather than a pure pre-launch startup bet.

- **Budget and timeline compression.** The \$48,800 estimated launch cost against a \$50,000 cap leaves almost no room for error, and the 90-day delivery target depends on permit and health-facility licensing timelines that are outside the company's direct control. Licensing delay is flagged as one of the highest-impact risks on the current risk register.
- **Unproven retention past six weeks.** Every lifetime-value and projection figure in this memo rests on a six-week retention window. If churn accelerates beyond week six, both the payback economics and the growth projections built on them weaken.
- **Unconfirmed causal driver of retention.** Whether the child-tested guarantee and one-tap swap, rather than price or Austin-specific factors, are actually driving the 68 percent retention has not been tested directly with subscriber feedback.
- **Retail partnerships are letters of intent, not contracts.** Revenue share, pricing, in-store placement, and whether either partner even operates stores in the two target expansion metros are all unconfirmed.
- **Customer acquisition cost outside Austin is unvalidated.** The Austin pilot's 120 households were likely acquired through low-cost, founder-driven channels that may not repeat at the same cost once paid channels are used in new metros.
- **Regulatory and tax open items.** Entity type, food facility classification in new metros, sales tax treatment of a mixed grocery/prepared-food bundle, and subscription auto-renewal disclosure requirements are all unconfirmed as of this memo and need to be closed before or shortly after launch.
- **Single-founder execution risk.** No co-founder or documented team is currently in place to share the operational load of a simultaneous fundraise, two-metro launch, and second-site build-out.

## Milestones

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1. **Weeks 1 to 3:** Confirm store locations and revenue-share terms for both supermarket letters of intent in the target expansion metros, and confirm store presence in those specific markets.
2. **Weeks 2 to 5:** Stand up or contract local fulfillment and last-mile delivery capacity in each new metro, adapting the existing Austin playbook.

3. **Within 90 days:** Complete first deliveries in the two new metro areas, within the approximately \$48,800 launch budget.
  4. **Ongoing through the pilot's next phase:** Extend Austin retention tracking to 12 to 16 weeks to confirm whether the 68 percent figure holds, improves, or declines past the six-week mark.
  5. **Post-raise:** Deploy pre-seed funds toward a second owned fulfillment site and recipe team expansion, supporting growth beyond the initial three-metro footprint.
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